

# IMPARTIALITY POLICY

MANAGEMENT SYSTEMS



## **IMPARTIALITY IS VITAL FOR CONFORMITY ASSESSMENT AND CERTIFICATION ACTIVITIES.**

COMMERCIAL, FINANCIAL AND OTHER PRESSURES SHALL NOT BE ALLOWED TO COMPROMISE IMPARTIALITY.

TO PRESERVE IMPARTIALITY, CONFLICTS OF INTERESTS HAVE TO BE IDENTIFIED AND MANAGED IN A TIMELY MANNER TO ENSURE THE OBJECTIVITY OF THE CERTIFICATION ACTIVITIES.

WE HAVE DEVELOPED AND IMPLEMENTED A DOCUMENTED PROCESS TO IDENTIFY, ANALYSE, EVALUATE AND TREAT RISKS RELATED TO CONFLICTS OF INTERESTS THAT MAY ARISE FROM THE PROVISION OF OUR SERVICES AND OUR RELATIONSHIPS WITH DIFFERENT ORGANIZATIONS AND BODIES.

FEEDBACK FROM INTERESTED PARTIES IS MUCH VALUED SO WE INVITE ALL PARTIES THAT HAVE AN INTEREST IN CERTIFICATION TO PROVIDE INPUT ON MATTERS AFFECTING IMPARTIALITY INCLUDING OPENNESS AND PUBLIC PERCEPTION.

THE PROVISION OF MANAGEMENT SYSTEM CONSULTING REPRESENTS A SIGNIFICANT THREAT TO THE IMPARTIALITY OF CERTIFICATION SO RIGCERT DOES NOT OFFER SUCH SERVICES. ALSO WE DO NOT PROVIDE MANAGEMENT SYSTEM INTERNAL AUDITS TO ORGANIZATIONS WE CERTIFY.

OUR STAFF IS REQUIRED TO REVEAL ANY SITUATION OR RELATION KNOWN TO THEM THAT CAN PRESENT THEM OR RIGCERT WITH A CONFLICT OF INTERESTS AND SHALL NOT ENGAGE IN ANY ACTIVITIES WHERE IMPARTIALITY MAY BE COMPROMISED.

RIGCERT WILL TAKE ACTION IN RESPONSE TO ANY THREATS TO IMPARTIALITY THAT MAY AFFECT OUR CERTIFICATION ACTIVITIES.

DATE: 01.12.2016

MANAGING DIRECTOR  
CRISTIAN VLAD LUPA

A handwritten signature in blue ink, appearing to read 'C. Lupa', positioned below the printed name of the Managing Director.